

COMPLIVOLVE COOKIE POLICY

SaaS Compliance for Adult Social Care

Version: 1.2 · Date: 05 April 2026

1. Introduction

This Cookie Policy explains how Complivolve Ltd ("we", "us", "our") uses cookies and similar technologies on our public-facing marketing website hosted at www.complivolve.com. It does not apply to the Complivolve application (the secure platform), where only essential session cookies are used.

2. What Are Cookies?

Cookies are small text files stored on your device when you visit a website. They help websites function properly, remember preferences, and improve user experience.

3. Types of Cookies We Use

3.1 Strictly Necessary Cookies

These cookies are essential for the website to operate. They enable functions such as basic page navigation, security features, load balancing, and cookie consent storage. These cookies do not require consent under UK law.

Our marketing website is hosted on **Vercel** (UK-based infrastructure). Vercel may set minimal strictly necessary cookies for load balancing and security purposes.

3.2 No Advertising or Tracking Cookies

Complivolve does not use advertising cookies, behavioural tracking cookies, social media tracking pixels, or third-party marketing cookies on this website. We do not sell visitor data and do not use cookie data for advertising or profiling.

3.3 Analytics

We do not currently use analytics cookies on this website. If we introduce analytics in the future, we will update this policy and implement an appropriate consent mechanism before doing so.

4. How to Manage Cookies

Most browsers allow you to control cookies through their settings. You can delete cookies, block cookies, restrict cookies from specific websites, or use privacy modes. Be aware that disabling strictly necessary cookies may affect website functionality.

5. Changes to This Policy

We may update this Cookie Policy from time to time. The latest version will always be published on this page.

6. Contact

For any questions about this Cookie Policy, contact:

Complivolve Ltd

86–90 Paul Street, London, EC2A 4NE

Email: info@complivolve.com

Company No. 16865216

Complivolve Ltd

Company No. **16865216**

Registered Office: **86–90 Paul Street, London, EC2A 4NE, United Kingdom**

www.complivolve.com - info@complivolve.com